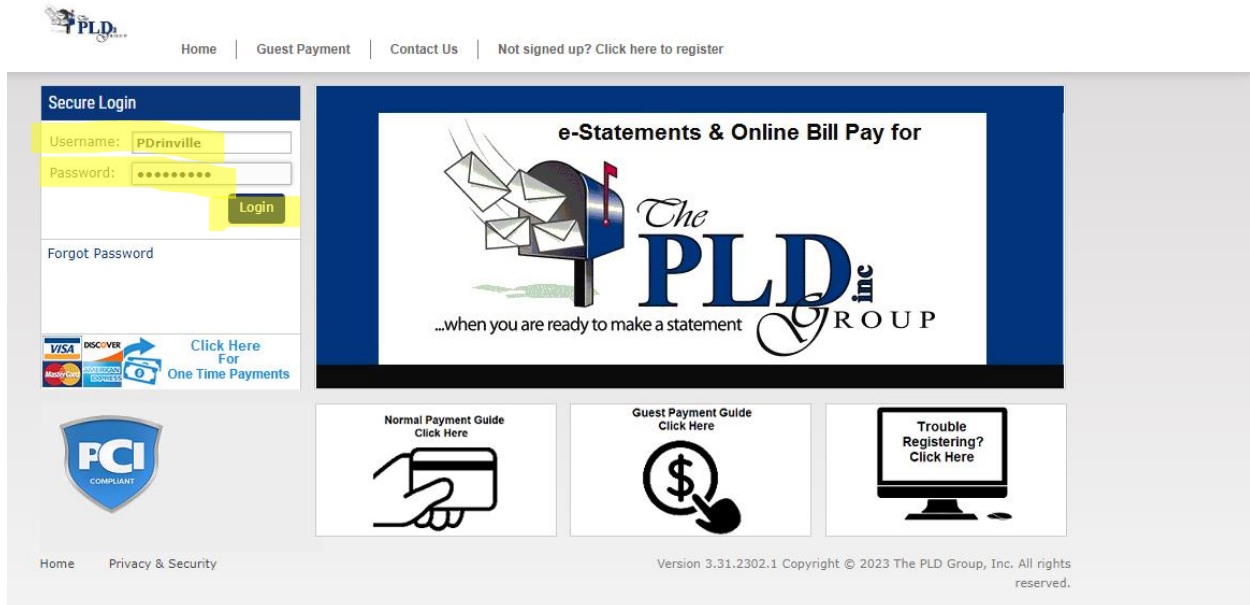



## Payments through The PLD Group smartPORTAL as a Registered User




The screenshot shows the The PLD Group smartPORTAL login page. At the top, there is a navigation bar with links: Home, Guest Payment, Contact Us, and Not signed up? Click here to register. The main content area is divided into two sections. On the left, under the heading 'Secure Login', there is a login form with fields for Username (containing 'PDrinville') and Password (masked with dots), a 'Login' button, and a 'Forgot Password' link. Below the login form are logos for VISA, DISCOVER, MasterCard, and American Express, with a link 'Click Here For One Time Payments'. At the bottom left is a 'PCI COMPLIANT' logo. On the right, there is a large banner for 'e-Statements & Online Bill Pay for The PLD inc GROUP' with the tagline '...when you are ready to make a statement'. Below the banner are three buttons: 'Normal Payment Guide Click Here' (with a hand holding a card icon), 'Guest Payment Guide Click Here' (with a dollar sign icon), and 'Trouble Registering? Click Here' (with a computer monitor icon). At the bottom, there is a footer with 'Home Privacy & Security' on the left and 'Version 3.31.2302.1 Copyright © 2023 The PLD Group, Inc. All rights reserved.' on the right.

After logging into our portal you will be directed to the 'User Main' page.

Here you can see a list of all your available invoices.



**Patti Drinville**  
My Profile | Sign Out



The PLD Group Home Page
User Main
View Payment History

Look For: Account # Which Equals

Look For: Account # Which Equals

Search
Reset

☒ Show Zero Balance

Pay Now
Combine Pdf

Returned 8 Records

Filter Results:

Account #	Name	Date	Balance	Balance Due	Pay Now	Pdf
123456789	The PLD Group (Test Acct)	06/08/2023	\$500.00	499.75	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	05/31/2023	\$500.00	500.00	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	04/06/2023	\$500.00	500.00	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	10/29/2022	\$100.02	99.77	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	09/15/2022	\$100.02	99.02	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	08/31/2022	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	07/14/2022	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	07/14/2022	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>

25 Per Page

 << < 1 of 1 > >>

Version 3.31.2302.1 Copyright © 2023 The PLD Group, Inc. All rights reserved.

Here you can also choose to 'View Payment History'. That will lead you to your 'Payment History Report' where you can search by date range and also export the files as CSV or Excel.



## Payment History Report

User Main >> Payment History Report

Look For: **Account Number** Which: **equals**

Start Date: 5/17/2023 End Date: 6/16/2023 [Search](#) [Reset](#)

Customer Name	Payee	Acct. #	Billing Email	Pay. Status	Pay. Date	Processed	Approval Number	Trans ID	Trans Total	Pay Method	Pay. Acct.	Conv. Fee Paid	Doc. Fee Total	Credit Memo	Credit
Patti Drinville	The PLD Group Inc (Invoices)	123456789	patti@thepldgroup.com	Approved	6/14/2023	6/14/2023 3:13:28 PM	292993987	292993987	\$0.26	Visa	Visa (Ending with 8472)	0.01	0.00		0.00
Patti Drinville	The PLD Group Inc (Invoices)	123456789	patti@thepldgroup.com	Approved	6/14/2023	6/14/2023 3:04:59 PM	292993304	292993304	\$0.26	Visa	Visa (Ending with 8472)	0.01	0.00		0.00

[CSV](#) [Excel](#) [XML](#)

Once you choose your invoice check the box and the 'Pay Now' link as shown below.



## User Main

User Main

[View Payment History](#)

Look For: **Account #** Which: **Equals** [Search](#) [Reset](#)

Look For: **Account #** Which: **Equals**

☒ Show Zero Balance

[Pay Now](#) [Combine Pdf](#)

Returned 8 Records


Filter Results:

Account #	Name	Date	Balance	Balance Due	Pay Now	Pdf
123456789	The PLD Group (Test Acct)	06/08/2023	\$500.00	499.75	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	05/31/2023	\$500.00	500.00	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	04/06/2023	\$500.00	500.00	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	10/29/2022	\$100.02	99.77	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	09/15/2022	\$100.02	99.02	<input checked="" type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	08/31/2022	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	07/14/2022	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	07/14/2022	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>

25 Per Page

<< < 1 of 1 > >>

You will be directed to this page where you see your previously entered information. You can choose to 'Pay All' by clicking the box shown below.



Patti Drinville  
My Profile | Sign Out

User Main

Select

Amount

Summary

Results

Cancel
Next

### Payment Amount

Review your document(s) below. Click the **Next** button to continue.

The PLD Group (Test Acct)

Payee: The PLD Group Inc (Invoices)  
Account of: The PLD Group (Test Acct)  
Account Number: 123456789  
Invoice Number: 20203454  
Due Date: Wednesday, August 31, 2022  
Current Balance: \$99.02  
Balance Due: \$99.02

Payment Amount:

\$99.02
Pay All

Comment

Please Select...

### Billing Information

Please confirm your billing information below.

\* Name
Patti Drinville

\* Address 1
31-265 Reserve Dr

Address 2

\* City
Thousand Palms

\* State
California

\* Postal Code
92276


Phone


Email
info@thepldgroup.com

### Transaction Amount

Sub-Total:
\$99.02

Or you can choose to make a partial payment by entering any amount you like into the 'Payment Amount' field as shown below.



Patti Drinville  
[My Profile](#) | [Sign Out](#)


User: Main

Cancel
Next

**Payment Amount**

Review your document(s) below. Click the **Next** button to continue.

**The PLD Group (Test Acct)**

<b>Payee:</b>	The PLD Group Inc (Invoices)		
<b>Account of:</b>	The PLD Group (Test Acct)		
<b>Account Number:</b>	123456789		
<b>Invoice Number:</b>	20203454		
<b>Due Date:</b>	Wednesday, August 31, 2022		
<b>Current Balance:</b>		\$99.02	
<b>Balance Due:</b>		\$99.02	

**Payment Amount:**

☐ Pay All

**Comment**

**Billing Information**

Please confirm your billing information below.

**\* Name**

**\* Address 1**

**Address 2**

**\* City**

**\* State**

**\* Postal Code**

**Phone**

**Email**

**Transaction Amount**

**Sub-Total:** \$0.25

On the following screenshots you choose to either 'Pay Now' or make a 'Future Payment'. The amount is either the full amount or the amount of your choice.

The 'Payment Method'; in this case 'Credit Card' or 'Checking' for E-Checks (ACH).

You can also choose one of your previously saved payment methods.

Credit Card payments will have a 3.5% processing fee added to the amount paid.

Using a Checking Account is at no charge.



User Main

[Select](#)
[Amount](#)
[Summary](#)
[Results](#)

Cancel Previous

## Summary Review

Below is a summary of the payment you are about to make.

Payment Amount  
**\$99.02**

### Documents

<b>Payee:</b>	<b>The PLD Group Inc (Invoices)</b>		
<b>Account</b>	<b>Invoice</b>	<b>Description</b>	<b>Amount</b>
123456789	20203454	The PLD Group (Test Acct)	\$99.02
		Fees / Discounts	\$0.00
		Payment Amount	(\$99.02)
		Credit Amount Applied	\$0.00
		Balance Remaining	\$0.00

### Payment Date

- ☒ Pay Now  
☐ Future Payment

### New Pay Method

- ☐ Credit Card  
☐ Checking

### Saved Payment Methods

- ☐ Visa (Ending with 8472)  
☐ Checking (Ending with xxxxxx4007)

### Billing Information

**Name:** Patti Drinville  
**Address:** 31-265 Reserve Dr  
 Thousand Palms, CA 92276  
**Phone:**  
**Email:** info@thepldgroup.com

The PLD Group Home Page



User Main

[Select](#)
[Amount](#)
[Summary](#)
[Results](#)

Cancel Previous

## Summary Review

Below is a summary of the payment you are about to make.

Payment Amount  
**\$0.25**

### Documents

<b>Payee:</b>	<b>The PLD Group Inc (Invoices)</b>		
<b>Account</b>	<b>Invoice</b>	<b>Description</b>	<b>Amount</b>
123456789	20203454	The PLD Group (Test Acct)	\$99.02
		Fees / Discounts	\$0.00
		Payment Amount	(\$0.25)
		Credit Amount Applied	\$0.00
		Balance Remaining	\$98.77

### Payment Date

- ☒ Pay Now  
☐ Future Payment

### New Pay Method

- ☐ Credit Card  
☐ Checking

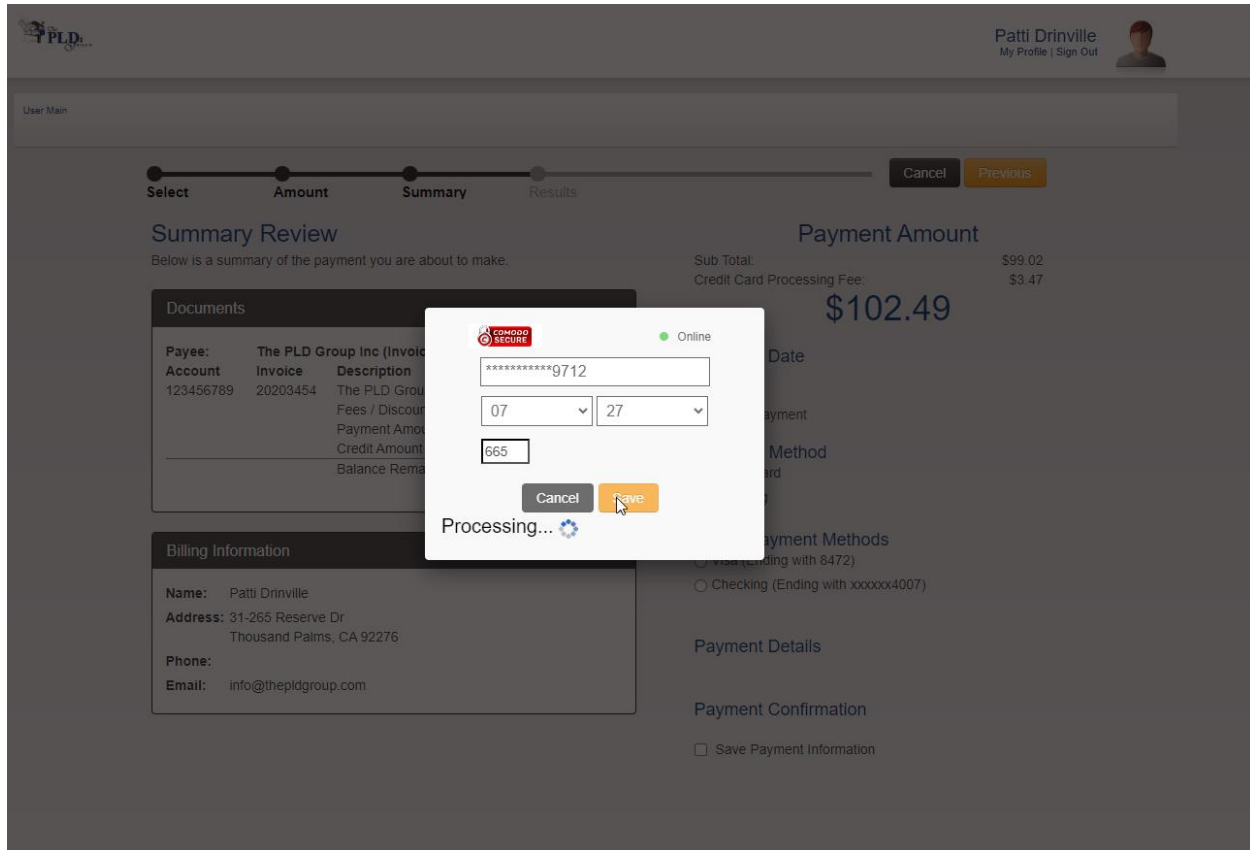
### Saved Payment Methods

- ☐ Visa (Ending with 8472)  
☐ Checking (Ending with xxxxxx4007)

### Billing Information

**Name:** Patti Drinville  
**Address:** 31-265 Reserve Dr  
 Thousan Palms, CA 92276  
**Phone:**  
**Email:** info@thepldgroup.com

Once the Credit Card field is selected, a pop up screen will appear.





The screenshot shows a web interface for The PLD Group. A 'Summary Review' pop-up window is centered on the screen. The pop-up has a 'COMODO SECURE' logo and a green 'Online' status indicator. It contains a credit card number field (masked with asterisks), an expiration date dropdown (07/27), and a CVV field (665). Buttons for 'Cancel' and 'Save' are at the bottom of the pop-up. The background page shows a 'Payment Amount' of \$102.49 and a 'Processing...' status.

Please note your credit card number, and/or expiration date is NOT shared with The PLD Group Inc.

You are now directed to the processing center using a secure VPN that is PCI compliant. Simply enter the credit card number and the expiration date. After a moment the 'Make Payment' page will now illustrate the card's last 4 numbers and a button marked 'Pay Now' for you to click.

The next pages are for your peace of mind to have a chance to review the payment you wish to make, change, cancel or submit along with Payment confirmation / approval and 'Reference Number'.



Patti Drinville  
[My Profile](#) | [Sign Out](#)


User Main

Select
Amount
Summary
Results

Summary Review

Cancel

Previous

Below is a summary of the payment you are about to make.

Documents

Payee:	The PLD Group Inc (Invoices)		
Account	Invoice	Description	Amount
123456789	20203454	The PLD Group (Test Acct)	\$99.02
		Fees / Discounts	\$0.00
		Payment Amount	(\$99.02)
		Credit Amount Applied	\$0.00
		Balance Remaining	\$0.00

Billing Information

**Name:** Patti Drinville

**Address:** 31-265 Reserve Dr  
Thousand Palms, CA 92276

**Phone:**

**Email:** info@thepldgroup.com

### Payment Amount

Sub Total:

\$99.02

Credit Card Processing Fee:

\$3.47

## \$102.49

#### Payment Date

☒ Pay Now

☐ Future Payment

#### New Pay Method

☒ Credit Card

☐ Checking

#### Saved Payment Methods

☐ Visa (Ending with 8472)

☐ Checking (Ending with xxxxxx4007)

#### Payment Details

Card ending with 9712

#### Payment Confirmation

☐ Save Payment Information

☒ I Confirm this Payment


Proceed to Payment Summary





## Payments Summary Review

User Main

 **Payment not yet submitted:** Please review the following payment summary before submitting payment for processing.

### Payment Review

**Payment Date:** 6/16/2023 10:58:04 AM  
**Method:** Credit Card

**Total:** \$102.49  
**Type:** Standard Payment

**Bill To:** Patti Drinville  
**Address:** 31-265 Reserve Dr  
Thousand Palms, CA 92276  
**Email:** [info@thepldgroup.com](mailto:info@thepldgroup.com)

Account	Payee	Invoice	Description	Due	Pay Amount
123456789	The PLD Group Inc (Invoices)	20203454	The PLD Group (Test Acct)	\$99.02	\$99.02
				\$0.00	\$99.02

Sub-Total \$99.02  
Credit Card Processing Fee \$3.47  
Credits Applied (\$0.00)  
**Total Payment \$102.49**

Cancel Payment

Submit Payment



Patti Drinville  
My Profile | Sign Out



## New payment system receipt

User Main >> New payment system receipt

Print History

### Thank You for Your Payment

<b>Payment Date:</b> 6/16/2023 3:41 PM	<b>Total:</b> \$0.26	<b>Bill To:</b> Patti Drinville
<b>Status:</b> Approved	<b>Type:</b> Standard Payment	<b>Address:</b> 31-265 Reserve Dr
<b>Message:</b> APPROVED	<b>Method:</b> Visa (Ending with 9712)	Thousan Palms, CA 92276
		<b>Email:</b> info@thepldgroup.com

Account	Payee	Invoice	Description	Due	Paid
123456789	The PLD Group Inc (Invoices)	20203454	The PLD Group (Test Acct)	99.02	\$0.25
				\$98.77	\$0.25



Sub-Total	\$0.25
Credit Card Processing Fee	\$0.01
Credits Applied	(\$0.00)
<b>Total Paid</b>	<b>\$0.26</b>

Version 3.31.2302.1 Copyright © 2023 The PLD Group, Inc. All rights reserved.


## Your Payment has been Approved



The PLD Group Production <jim@thepldgroup.com>  
To: Nora Kavenchy


 Reply
  Reply All
  Forward
 


Fri 6/16/2023 3:41 PM

 If there are problems with how this message is displayed, click here to view it in a web browser.  
[Click here to download pictures.](#) To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Thank you for your payment with The PLD Group Inc online bill pay.

## Thank you for your payment.

Your payment has been successfully processed and will be applied to your account. Below you will find the transaction information regarding your payment.




Customer Name: Patti Drinville							
Details:	Account #	Account Name	Document Date	Invoice	Amount	Pay Amount	Comments
	123456789	The PLD Group (Test Acct)	09/15/2022	20203454	100.02	0.25	


Thank you for choosing The PLD Group Inc for your printing & mailing needs. Should you have any additional questions or wish to go over in more detail, please do not hesitate to contact us at the phone number listed on your statement.

[The PLD Group Inc](#)

After your partial payment has been made you will be able to see the new remainder of the invoice reflected, back on the 'User Main' page. In case of a full payment the amount would show \$00.00.



Patti Drinville  
My Profile | Sign Out



User Main
[View Payment History](#)

Look For: Account # Which Equals  Search Reset

Look For: Account # Which Equals

☒ Show Zero Balance

Pay Now Combine Pdf

Returned 8 Records

Filter Results:

Account #	Name	Date	Invoice #	Balance	Balance Due	Pay Now	Pdf
123456789	The PLD Group (Test Acct)	06/08/2023	20235848	\$500.00	499.75	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	05/31/2023	20235848	\$500.00	500.00	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	04/06/2023	20235848	\$500.00	500.00	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	10/29/2022	20203454	\$100.02	99.77	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	09/15/2022	20203454	\$100.02	98.77	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	08/31/2022	20222293	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	07/14/2022	20222293	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>
123456789	The PLD Group (Test Acct)	07/14/2022	20222293	\$311.05	311.05	<input type="checkbox"/>	<input type="checkbox"/>

25 Per Page

<<
<
1
>
>>